

NEPMIC City of Hazleton

Client 220274; Groups 01792215, 01792216, 10575423, 10575424, 10575425, 10575426, 10575428, 10575429

On the chart below, you'll see what your plan pays for specific services. You may be responsible for a facility fee, clinic charge or similar fee or charge (in addition to any professional fees) if your office visit or service is provided at a location that qualifies as a hospital department or a satellite building of a hospital.

| Benefit | In Network | Out of Network |
|--|---|----------------------------------|
| General Provisions | | |
| Effective Date | January 1, 2024 – December 31, 2024 | |
| Benefit Period (1) | Calendar Year | |
| Deductible (per benefit period) | | |
| Individual | None | \$200 |
| Family | None | \$600 |
| Plan Pays – payment based on the plan allowance | 100% | 80% after deductible |
| Out-of-Pocket Limit (Includes coinsurance. Once met, plan pays 100% coinsurance for the rest of the benefit period) | | |
| Individual | None | \$1,000 |
| Family | None | \$3,000 |
| Total Maximum Out-of-Pocket (Includes deductible, coinsurance, copays, prescription drug cost sharing and other qualified medical expenses, Network only) (2) Once met, the plan pays 100% of covered services for the rest of the benefit period. | | |
| Individual | \$9,450 | Not Applicable |
| Family | \$18,900 | Not Applicable |
| Office/Clinic/Urgent Care Visits | | |
| Retail Clinic Visits & Virtual Visits | 100% after \$10 copay | 80% after deductible |
| Primary Care Provider Office Visits & Virtual Visits | 100% after \$10 copay | 80% after deductible |
| Specialist Office Visits & Virtual Visits | 100% after \$20 copay | 80% after deductible |
| Virtual Visit Provider Originating Site Fee | 100% | 80% after deductible |
| Urgent Care Center Visits | 100% after \$20 copay Copayment, if any, does not apply to Urgent Care Center Visits prescribed for the treatment of Mental Health or Substance Abuse | 80% after deductible |
| Telemedicine Services (3) | 100% after \$5 copay | not covered |
| Preventive Care (4) | | |
| Routine Adult | | |
| Physical Exams | 100% | 80% after deductible |
| Adult Immunizations | 100% | 80% after deductible |
| Routine Gynecological Exams, including a Pap Test | 100% | 80% (deductible does not apply) |
| Mammograms, Annual Routine | 100% | 80% after deductible |
| Mammograms, Medically Necessary | 100% | 80% after deductible |
| Diagnostic Services and Procedures | 100% | 80% after deductible |
| Routine Pediatric | | |
| Physical Exams | 100% | 80% after deductible |
| Pediatric Immunizations | 100% | 80% (deductible does not apply) |
| Diagnostic Services and Procedures | 100% | 80% after deductible |
| Emergency Services | | |
| Emergency Room Services (5) | 100% after \$25 copay (waived if admitted) | |
| Ambulance – Emergency (6) | 100% (deductible does not apply) 100% after \$ \$250 copay/trip for air/water/train transport | 100% (deductible does not apply) |
| Ambulance - Non-Emergency (6) | 100% after \$50 copay/trip | 80% after deductible |
| Hospital and Medical / Surgical Expenses (including maternity) | | |
| Hospital Inpatient | 100% | 80% after deductible |
| Hospital Outpatient | 100% | 80% after deductible |
| Maternity (non-preventive facility & professional services) including dependent daughter | 100% | 80% after deductible |
| Medical Care (including inpatient visits and consultations)/Surgical Expenses | 100% | 80% after deductible |

| Benefit | In Network | Out of Network |
|--|--|----------------------|
| Therapy and Rehabilitation Services | | |
| Physical Medicine | 100% after \$20 copay Copayment, if any, does not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse | 80% after deductible |
| | limit: 45 visits/benefit period aggregate with speech and occupational therapy Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder | |
| Respiratory Therapy | 100% | 80% after deductible |
| | limit: 18 visits/benefit period | |
| Speech Therapy | 100% after \$20 copay Copayment, if any, does not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse | 80% after deductible |
| | limit: 45 visits/benefit period aggregate with occupational therapy and physical medicine Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder | |
| Occupational Therapy | 100% after \$20 copay Copayment, if any, does not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse | 80% after deductible |
| | limit: 45 visits/benefit period aggregate with physical medicine & speech therapy Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder | |
| Spinal Manipulations | 100% after \$20 copay | 80% after deductible |
| | limit: 12 visits/benefit period | |
| Cardiac Rehabilitation Therapy | 100% | 80% after deductible |
| | limit: 36 visits/benefit period | |
| Infusion Therapy | 100% | 80% after deductible |
| Chemotherapy | 100% | 80% after deductible |
| Radiation Therapy | 100% | 80% after deductible |
| Dialysis | 100% | 80% after deductible |
| Mental Health / Substance Abuse | | |
| Inpatient Mental Health Services | 100% | 80% after deductible |
| Inpatient Detoxification / Rehabilitation | 100% | 80% after deductible |
| Outpatient Mental Health Services (includes virtual behavioral health visits) | 100% | 80% after deductible |
| Outpatient Substance Abuse Services | 100% | 80% after deductible |
| Other Services | | |
| Allergy Extracts and Injections | 100% | 80% after deductible |
| Autism Spectrum Disorder Including Applied Behavior Analysis (7) | 100% | 80% after deductible |
| | No limit: mandate covered | |
| Assisted Fertilization Procedures (Limited to Artificial Insemination - 3 attempts per lifetime) | 100% | 80% after deductible |
| Dental Services Related to Accidental Injury | 100% | 80% after deductible |
| Diagnostic Services | 100% after \$75 copay Copayments, if any, do not apply to Diagnostic Services prescribed for the treatment of Mental Health or Substance Abuse | 80% after deductible |
| Advanced Imaging (MRI, CAT, PET scan, etc.) | | |
| Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing) | 100% | 80% after deductible |
| Durable Medical Equipment and Supplies | 100% | 80% after deductible |
| Orthotics | 100% | 80% after deductible |
| Prosthetic Devices | 100% | 80% after deductible |
| Home Health Care | 100% after \$20 copay | 80% after deductible |
| Hospice | 100% | 80% after deductible |
| | limit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care | |
| Infertility Counseling, Testing and Treatment (8) | 100% | 80% after deductible |
| Private Duty Nursing | not covered | not covered |
| Skilled Nursing Facility Care | 100% | 80% after deductible |

| Benefit | In Network | Out of Network |
|---|--|----------------------|
| | limit: 60 days/benefit period | |
| Transplant Services | 100% | 80% after deductible |
| Precertification Requirements (9) | Yes | Yes |
| Prescription Drugs | | |
| Prescription Drug Deductible Individual Family | none none | |
| Prescription Drug Program (10) Soft Mandatory Generic Defined by the National Pharmacy Network - Not Physician Network. Prescriptions filled at a non-network pharmacy are not covered. Your plan uses the Comprehensive Formulary with an Incentive Benefit Design Select Specialty Drugs are limited to a 31 day supply | <p style="text-align: center;">Retail Drugs (30-day Supply)</p> <p style="text-align: center;">\$0 Formulary low cost generic copay \$0 Non-Formulary low cost generic copay \$15 Formulary generic copay \$15 Non-Formulary generic copay \$30 Formulary brand copay \$50 Non-Formulary brand copay</p> <p style="text-align: center;">Active Choice Maintenance Drugs through Mail Order (90-day Supply)</p> <p style="text-align: center;">\$0 Formulary low cost generic copay \$0 Non-Formulary low cost generic copay \$30 Formulary generic copay \$30 Non-Formulary generic copay \$70 Formulary brand copay \$150 Non-Formulary brand copay</p> | |

This is not a contract. This benefits summary presents plan highlights only. Please refer to the policy/ plan documents, as limitations and exclusions apply. The policy/ plan documents control in the event of a conflict with this benefits summary.

(1) Your group's benefit period is based on a Calendar Year which runs from January 1 to December 31.

(2) The Network Total Maximum Out-of-Pocket (TMOOP) is mandated by the federal government. TMOOP must include deductible, coinsurance, copays, prescription drug cost share and any qualified medical expense.

(3) Telemedicine Services (acute care for minor illnesses available on-demand 24/7), must be performed by a Highmark approved telemedicine vendor. Additional services provided by an approved telemedicine vendor are paid according to the benefit category that they fall under (e.g. PCP is eligible under the PCP office visit benefit, behavioral health is eligible under outpatient mental health).

(4) Services are limited to those listed on the Highmark Preventive Schedule with enhancements (Women's Health Preventive Schedule may apply).

(5) Benefits for Emergency Care Services rendered by an Out-of-Network Provider will be paid at the Network services level. Benefits for Hospital Services or Medical Care Services rendered by an Out-of-Network Provider to a member requiring an inpatient admission or observation immediately following receipt of Emergency Care Services will be paid at the Network services level. The member will not be responsible for any amounts billed by the Out-of-Network Provider that are in excess of the plan allowance for such services.

(6) Air Ambulance services rendered by out-of-network providers will be covered at the highest network tier level of benefits

(7) Diagnostic assessment to diagnose Autism Spectrum Disorders may be performed by a licensed physician, licensed physician assistant, licensed psychologist or certified registered nurse practitioner. Diagnostic assessments performed by a licensed physician, licensed physician assistant or certified registered nurse practitioner will be covered as specified in the Office Visit benefit category. Diagnostic assessments performed by a licensed psychologist will be covered as specified in the Mental Health Care Services-Outpatient benefit category. Applied Behavioral Analysis for the treatment of Autism Spectrum Disorders will be covered as specified above. All other Covered Services for the treatment of Autism Spectrum Disorders will be covered according to the benefit category (e.g. speech therapy, diagnostic services). Services for the treatment of Autism Spectrum Disorders do not reduce visit/day limits.

(8) Treatment includes coverage for the correction of a physical or medical problem associated with infertility. Infertility drug therapy may or may not be covered depending on your group's prescription drug program.

(9) If you receive services from an out-of-area provider or an out-of-network provider, you must contact Highmark Utilization Management prior to a planned inpatient admission, prior to receiving certain outpatient services or within 48 hours of an emergency or unplanned inpatient admission to obtain any required precertification. If precertification is not obtained and it is later determined that all or part of the services received were not medically necessary or appropriate, you will be responsible for the payment of any costs not covered by your health plan.

(10) The Highmark formulary is an extensive list of Food and Drug Administration (FDA) approved prescription drugs selected for their quality, safety and effectiveness. The formulary was developed by Highmark Pharmacy Services and approved by the Highmark Pharmacy and Therapeutics Committee made up of clinical pharmacists and physicians. All plan formularies include products in every major therapeutic category. Plan formularies vary by the number of different drugs they cover and in the cost-sharing requirements. Your program includes coverage for both formulary and non-formulary drugs at the copayment or coinsurance amounts listed above. Under the hard mandatory generic provision, when you purchase a brand drug that has a generic equivalent, you will be responsible for the brand drug copayment plus the difference in cost between the brand and generic drugs. Your plan requires that you use Accredo specialty pharmacy for select specialty medications.

Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, First Priority Health or First Priority Life, all of which are independent licensees of the Blue Cross Blue Shield Association.

Name: _____ Title: _____ Date: _____

All Others 2024

Discrimination is Against the Law

The claims administrator complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The claims administrator does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The claims administrator:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the claims administrator has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Please note that your employer – and not the claims administrator - is entirely responsible for determining member eligibility and for the design of your plan/program; including, any exclusion or limitation described in the benefit Booklet.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。请拨打您的身份证背面的号码（TTY：711）。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (TTY): 711).

Geb Acht: Wann du Deutsch schwetzsch, kannsch du en Dolmetscher griege, un iss die Hilf Koschdefrei. Kannsch du die Nummer an deinre ID Kard dahinner uffrufe (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المساعدة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوي صعوبات السمع والنطق: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

ધ્યાન આપશો: જો તમે ગુજરાતી ભાષા બોલતા હો, તો ભાષા સહાયતા સેવાઓ, મફતમાં તમને ઉપલબ્ધ છે. તમારા ઓળખપત્રના પાછળના ભાગે આવેલા નંબર પર ફોન કરો (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

Kominike : Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ប្រការចងចាំ ៖ បើលោកអ្នកនិយាយ ភាសាខ្មែរ ហើយត្រូវការសេវាកម្មជំនួយផ្នែកភាសា ដែលអាចផ្តល់ជូនលោកអ្នកដោយឥតគិតថ្លៃ ។ សូមទូរស័ព្ទទៅលេខដែលមាននៅលើខ្នង កាតសម្គាល់របស់លោកអ្នក (TTY: 711) ។

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

注：日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود (TTY: 711) تماس بگیرید.

BAA ÁKONÍNÍZIN: Diné k'ehgo yánílti'go, language assistance services, éi t'áá níik'eh, bee níká a'doowoł, éi bee ná'ahóót'i'. ID bee neéhózingo nanitinígíí bine'déé' (TTY: 711) jí' hodíilnih.

ધ્યાન દે: યદી આપ હિન્દી બોલતે હૈ, તો આપકે લિખે નિ:શુલ્ક ભાષા સહાયતા સેવા ઉપલબ્ધ હૈ। આપકે સદસ્ય પહચાન (ID) કાર્ડ કે પીછે દિખે ગણ નંબર પર ફોન કરે। (TTY: 711).

توجه فرمائیں: اگر آپ اردو بولتے ہیں، زبان معاونت سروس، مفت میں آپ کے لیے دستیاب ہے۔ اپنے شناختی کارڈ کی پشت پر درج شدہ نمبر پر کال کریں (TTY: 711)۔

ဂမ္ဗခိး: မိမိ ဝိဇ္ဇာပညာမရှိဘဲ၊ ဇာနည်အသံအသံကို ဝိသေသနာ၊ ဝိသေသနာ၊ မိမိ အသံအသံကို အသံအသံ။ မိမိ အသံအသံကို အသံအသံ (ခဏ) ဝိသေသနာ အသံအသံကို အသံအသံ (TTY: 711)။

โปรดทราบ: หากคุณพูด ไทย, มีบริการช่วยเหลือด้านภาษาให้คุณ โดยไม่มีค่าใช้จ่าย โทรไปยังหมายเลขที่อยู่ด้านหลังบัตรประจำตัวประชาชนของคุณ (TTY: 711)

ધ્યાન દનિહોસ્: યદી તપાઈ નેપાલી ભાષા બોલુનુહુનુહુ બને, તપાઈકા લાગા ભાષા સહાયતા સેવાહર નિ:શુલ્ક ઉપલબ્ધ હુનુહુનુ। તપાઈકો આઈડી કાર્ડકો પછાડાઈ ભાગમા રહેકો નમ્બર (TTY: 711) મા ફોન ગરુનુહોસ્।

Aandacht: Indien u Nederlands spreekt, is de taaladviesdienst gratis beschikbaar voor u. Bel het nummer op de achterkant van uw identificatie (ID) kaart (TTY: 711).